

## What Sets Us Apart



# 公分分 Experience

Our years and depth of experience is unmatched.



#### Performance

We consistently rank at the top of client scorecards.



The LogixLab never closes. Invention and fluidity are in our DNA.

#### Global Presence

Delivering high-performance CX and debt collection services from strategic domestic, nearshore and offshore locations.



Nationwide



Canada Nationwide



**El Salvador** 

San Salvador



#### **Philippines**

- Metro Manila
- Bacolod



Egypt New Cairo

### We Know Your Business



Automotive





Government



Healthcare



Retail



Technology



Transportation & Tolling



Travel & Hospitality



Utilities



Wireless & Internet

# By the Numbers

#1

In our peer

cybersecurity

group for

5K+

Team members worldwide 83%

Lower attrition than industry average

### 25 Years

Average industry experience among our leadership team 13 Years

Average partnership tenure among current clients

#### 5 Years

Average tenure, U.S. agents

#### 68 Years

Delivering CX and Collections services





























Get in touch! 713.776.6821



Tap into human-delivered, digitally enabled customer experience solutions that strengthen customer loyalty and boost your bottom line. Our scalable CX and revenue recovery solutions are built to achieve your dynamic business objectives through personalized, reliable customer support and debt recovery interactions.



# What We Do: Total Customer Care Journey

Customer Acquisition/ Open Enrollment

Back Office / Complex Processing Comprehensive
Customer Experience

Logistics Management

Field and Tolling Service Support

First- and Third-Party
Debt Collection

Sales and Payment Processing

Rapid Response Contingent CX Delivery

# How We Do It: Human Delivered, Digitally Enabled



InteLogix's experienced operators and skilled agents leverage our proprietary **LogixSuite** tech enablements to optimize every customer interaction and protect your brand's reputation.



LogixAssist

**S**LogixCollect

**G**Logix Guard

彩 LogixLab

Telephony

QA

**Payments** 

Cybersecurity

Innovation

# **Our Clients Say**



InteLogix's innovation to staffing quickly during large volumes is appreciated, and site staff are highly responsive.

Thank you all so much for being incredible partners throughout our back-to-back hurricane ordeal. We will not forget how you came along beside us to assist our customers in need. We truly appreciate you all.

I can't express in words how much I respect and appreciate the entire InteLogix family. It has been a journey since being there for the first call, and I look forward to our journey and partnership ahead.

# Learn More!



www.intelogix.com



in. @InteLogix

